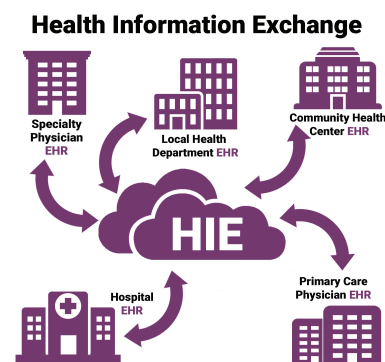


# Interoperability Center

Imagine all the specialists involved in your clients' care, connected electronically, with access to a complete record of your clients' history.

For agencies in the Foothold Technology community, this functionality is a reality.

Health Information Exchanges (HIEs), such as RHIOs (Regional Health Information Organizations) or other state-wide systems, allow for the sharing of client data from one provider with any other providers within the same network.



That data can then be accessed via the HIE (or RHIO) either through the receipt of a similar file sent from the HIE/RHIO or through a portal if they offer one.

An AWARDS add-on, the Interoperability Center enables AWARDS users to work directly with their HIEs or RHIOs, automatically transmitting client data upon the completion of common data entry tasks.



While the bulk of the data transmission work to the HIE/RHIO happens behind-the-scenes and without user intervention, the Interoperability Center acts as a central point from which administrative users can complete the same transmission functions manually.

# How It Works

## Data File Transmission

There are two variables in any exchange: the type of data you are sending, and the way you send it. AWARDS can handle CCD (Continuity of Care Document) data sent via HL7 messaging, as well as PIX, PDQ, XDS, CCDA, XCA formats, and the Direct Protocol.

## Direct Messaging

Connectivity to the MedAllies HISP provides the ability to securely send and receive health records to and from another provider. We also make available addresses for individual providers along with an agency-wide address with a permissions-based, shared inbox.

## Legacy Client Record Keeping

In addition to the built-in functionality that ensures automatic transmission of client registrations and discharges, the Interoperability Center also allows for the transfer of this information for legacy clients if needed.

## HIE/RHIO Consents

Consents are built into the intake/admission data entry process and are available on the Face Sheet for ongoing updates as needed. Upon entry into AWARDS, any consent-related data gets automatically sent to the relevant HIE/RHIO.

## Retrieval

You can download and view files sent by other providers into HIEs/RHIOs. Once retrieved, the CCD, or other files, can be securely saved as needed.

